

Financial and Operational Highlights¹

- **Total ending subscribers** were approximately 133,000 at the end of the second quarter, compare to approximately 101,000 in the second quarter of 2001.
- **Subscriber revenue** for the second quarter was \$7.8 million, compared to \$7.1 million in the prior year's quarter.
- **Gross Margin on Subscriber Revenue** in the second quarter was 26.6% compared to 3.4% in the second quarter of 2001.
- **SG&A Expenses** during the second quarter were \$10.8 million compared to \$19.6 million in the second quarter of 2001.
- **EBITDA** for the second quarter was a loss of \$9.7 million vs. a loss of \$20.6 million in the year-ago quarter.

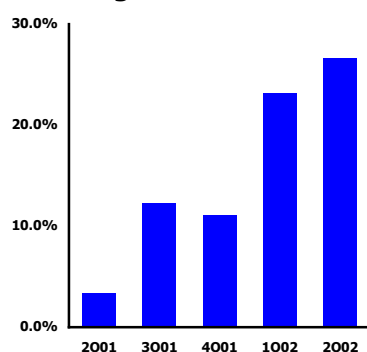
1) Results may exclude certain one-time, non-cash items. See Appendix I.

Financial Summary

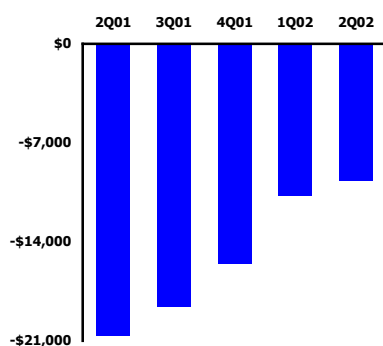
(\$M, except EPS)	2Q02
Sub Revenue	\$7.8
Other Revenue	\$1.8
Total Revenue	\$9.6
Sub Gross Profit	\$2.1
Sub Gross Margin	26.6%
Total Gross Profit	\$1.1
Total Gross Margin	11.2%
EBITDA	(\$9.7)
EPS (Diluted)	(\$0.21)
Ending Subs	133,000
Cash (6/30/02) ¹	\$18.0M

1) Includes, cash, cash equivalents, and restricted cash of \$2.0 million

Gross Margin on Sub Revenue



EBITDA (\$'000's)



Market Information

Market: Nasdaq
 Ticker: GOAM
 Shares: 54M
 Estimated Float: 34M

www.GoAmerica.net

New Alliances and Distribution. During the second quarter of 2002, and the first part of the third quarter of 2002, GoAmerica announced new strategic alliances and distribution agreements with several companies including **Avaya, Hewlett-Packard, IBM and VoiceStream**. A detailed summary of these announcements is included on page 2.

Expanded Alliance with IBM. During the second quarter of 2002, GoAmerica announced that it had expanded its relationship with IBM. Through this new agreement, IBM's Personal Computing Division (PCD) will sell BlackBerry Handheld devices and service from GoAmerica. Since December 2001, GoAmerica and IBM Global Services (IGS) have been jointly developing, marketing and implementing wireless data solutions for the enterprise.

2.5G Next Generation Services. During the second quarter of 2002, GoAmerica began selling the iStream wireless modem and the BlackBerry 5810 with service on **VoiceStream's** high-speed GPRS network. During the first quarter of 2002, GoAmerica announced an agreement to offer high-speed services on **Verizon's** CDMA Express.

Enhancements to OnPremSM. During the second quarter of 2002, GoAmerica announced security enhancements for key products including the immediate availability of Go.WebTM OnPrem 2.0 and Document Manager OnPrem. Go.Web OnPrem 2.0 offers secure, behind-the-firewall access to email, corporate applications, groupware, intranets and the Internet.

Awards. In July 2002, GoAmerica's Mobile Office[®] solution received Smallbiztechnology.com's "Best Communications Solution" award for small businesses at PC Expo 2002. In April 2002, GoAmerica's Go.Web technology received the 2002 Lotus Advisor Editors' Choice Silver Award for Best Mobile Extension.

Recent Announcements, Alliances, and Distribution Agreements

3Q02 (to date)

July 16 GoAmerica announced that its Mobile Office® solution received Smallbiztechnology.com's "**Best Communications Solution**" award for small businesses at PC Expo 2002.

2Q02

June 26 GoAmerica announced that it had expanded its relationship with **IBM**. Through this new agreement, **IBM's Personal Computing Division (PCD)** will sell BlackBerry Handheld devices and service from GoAmerica. Since December 2001, GoAmerica and **IBM Global Services (IGS)** have been jointly developing, marketing, and implementing wireless data solutions for the enterprise.

June 25 GoAmerica announced security enhancements for key products including the immediate availability of **Go.Web OnPrem 2.0** and **Document Manager OnPrem**.

June 25 **Avaya** announced that GoAmerica's Go.Web and OnPrem technologies are compatible with Avaya Unified Communication Center (UCC).

May 21 GoAmerica announced that it had extended its relationship with **Hewlett-Packard**. Under this new agreement, HP will include GoAmerica's Mobile Office Document Manager tool as part of the iPAQ Pocket PC Mobility Services.

May 14 GoAmerica announced ahead of schedule that it will begin taking orders for the iStream wireless modem and the BlackBerry 5810 with service on **VoiceStream's** GPRS network.

May 7 GoAmerica announced that it had strengthened its senior management team by appointing **Dan Luis** as President and COO and **Joe Korb** as Executive Vice Chairman, Strategy and Strategic Relationships.

April 2 GoAmerica announced that its Go.Web technology received the 2002 Lotus Advisor Editors' Choice Silver Award for **Best Mobile Extension**.

Company Description

GoAmerica is a leading wireless data solutions provider

- Through its proprietary Go.Web technology and Wireless Internet Connectivity Center, GoAmerica provides businesses with a secure and scalable platform for wirelessly accessing corporate data on all major wireless devices and wireless data networks.

GoAmerica's solutions replicate desktop functionality from virtually any mobile computing device

- GoAmerica's Go.Web service and Mobile Office product suite provide wireless access to email with attachments, corporate intranets, the Internet and business applications as well as value-added services such as instant messaging, unified messaging and document management. For end-to-end security, a Go.Web OnPrem server can be installed behind a company's firewall.

The GoAmerica Wireless Solution

GoAmerica has invested substantial time and money into building and establishing the four critical components necessary to deliver secure, enterprise-class wireless data solutions. These are:

- Go.Web, GoAmerica's proprietary wireless enabling technology; a
- State-of-the art network operations center and extensive wireless carrier relationships; a
- Comprehensive customer support and operations infrastructure; and an
- Extensive roster of strategic alliances and distribution channels.

GoAmerica can serve a single-source for corporate wireless data solutions

- GoAmerica's end-to-end solutions include network connectivity and devices, value-added products, professional services, customer support, technical support and billing.

Strategic Distribution Alliance Partners

GoAmerica's distribution strategy is based on teaming with leaders in enterprise services

- Through its relationships with companies such as Avaya, Dell, Hewlett-Packard, IBM, Motient, Research In Motion, Rogers AT&T, SAP and Siebel Systems, GoAmerica has created several channels for reaching enterprises and mobile professionals.
- By teaming with established leaders in the enterprise technology and services market, GoAmerica can get deeper into corporate accounts and maintain very low customer acquisition costs since marketing and sales efforts are focused on specific opportunities.

GoAmerica Growth Strategy

GoAmerica seeks to be the leading provider of enterprise wireless data solutions by:

- Growing organically by leveraging our strategic distribution relationships;
- Pursuing strategic acquisitions of technology, subscribers, businesses or other assets;
- Providing superior customer service and technical support; and
- Leveraging our assets to enter new and emerging areas of wireless data.

Market Opportunity & Competitive Landscape

The market for enterprise wireless data solutions is entering a period of steady growth

- By 2004, there will be 34 million mobile professionals in the U.S. according to forecasts by Mercer Management Consulting.
- Enterprise wireless data services generated \$4 billion in sales during 2001 and is expected to grow to over \$16 billion by 2006 according to In-Stat/MDR.

GoAmerica is emerging as the leading provider for enterprise wireless data solutions

- GoAmerica's early emphasis on the enterprise market (vs. the consumer market) provided GoAmerica with a head start over potential competitors.

Historical Financials (Unaudited - see Appendix I for notes to Historical Financials)

All financial and operational results in this Quarterly Review document have been adjusted to exclude the impact of certain one-time, non-cash items. A summary of those items and other footnotes can be found in Appendix I under Notes to Historical Financials. GoAmerica's reported results can be found in the Company's quarterly earnings press releases and the Company's 10-Q and 10-K filing with the Securities and Exchange Commission.

GoAmerica, Inc. and Subsidiaries	2Q02	1Q02	4Q01	3Q01	2Q01
<i>(\$000's, except EPS and subscriber metrics)</i>					
QUARTERLY STATEMENT					
Subscriber Revenue	\$ 7,750	\$ 8,135	\$ 7,937	\$ 7,925	\$ 7,080
Equipment Revenue	1,770	2,258	2,625	2,485	2,589
Other Revenue	60	50	66	207	100
Total Revenue	9,580	10,443	10,627	10,617	9,770
Cost of Subscriber Revenue	5,688	6,250	7,059	6,948	6,841
Cost of Equipment Revenue ¹	1,967	2,295	3,402	3,335	2,966
Cost of Network Operations	855	763	665	897	947
Total COGS	8,509	9,308	11,125	11,180	10,754
Gross Profit - Subscriber Revenue	2,062	1,885	878	977	240
Gross Profit - Other Revenue	(991)	(750)	(1,376)	(1,540)	(1,224)
Total Gross Profit	\$ 1,071	\$ 1,135	\$ (498)	\$ (563)	\$ (984)
Gross Profit % - Subscriber Revenue	26.6%	23.2%	11.1%	12.3%	3.4%
Gross Profit % - Other Revenue	-54.1%	-32.5%	-51.1%	-57.2%	-45.5%
Total Gross Profit %	11.2%	10.9%	-4.7%	-5.3%	-10.1%
Total Selling & Marketing Expenses	2,310	2,519	3,609	5,018	8,233
Total G&A Expenses (including R&D expense)	8,447	9,327	11,462	12,978	11,391
Total SG&A Expenses	10,757	11,846	15,071	17,995	19,624
EBITDA	\$ (9,687)	\$ (10,711)	\$ (15,569)	\$ (18,558)	\$ (20,608)
EBITDA Margin	-101.1%	-102.6%	-146.5%	-174.8%	-210.9%
Depreciation & Amortization Expense	1,229	1,172	890	824	713
Amortization of Goodwill & Other Intangibles	433	433	4,537	4,537	4,537
Loss From Operations	\$ (11,349)	\$ (12,316)	\$ (20,996)	\$ (23,919)	\$ (25,858)
Net Interest (Income)/Expense	(58)	(128)	(259)	(519)	(842)
(Income) from the sale of State of NJ NOL	-	-	(578)	-	-
Net Income to Common²	\$ (11,291)	\$ (12,188)	\$ (20,159)	\$ (23,401)	\$ (25,016)
Weighted average shares used in computation of fully diluted net loss per common share	53,807,667	53,739,198	53,233,057	53,517,845	53,274,795
Fully Diluted Earnings Per Share²	\$ (0.21)	\$ (0.23)	\$ (0.38)	\$ (0.44)	\$ (0.47)
BALANCE SHEET HIGHLIGHTS					
Cash and Cash Equivalents	\$ 15,935	\$ 24,293	\$ 34,997	\$ 51,999	\$ 69,501
Working Capital	12,545	22,265	33,292	56,719	76,360
Debt	-	-	-	-	-
Total Stockholder's Equity (Deficit)	\$ 44,184	\$ 54,864	\$ 66,413	\$ 115,446	\$ 137,832

Appendix I

Notes to Historical Financials

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- 1) Cost of Equipment Revenue: Cost of equipment revenue excludes a one-time, \$3.8 million non-cash inventory valuation charge in 2Q01 and a one-time, \$4.2 million non-cash inventory valuation charge in 4Q01.
- 2) Net Income to Common: Net income to common and fully diluted earning per share in 4Q01 exclude a one-time, \$25.5 million non-cash charge for impairment of long-lived assets, mainly intangibles arising from GoAmerica's acquisitions made during 2000.

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This Quarterly Review contains certain forward-looking statements intending to qualify for the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Investors are cautioned that such forward-looking statements involve risks and uncertainties, which may affect GoAmerica's business, prospects and results of operations. GoAmerica's business is subject to a number of significant risks, including, but not limited to, risks relating to GoAmerica's ability to increase and maintain its subscriber base, uncertainties relating to the future demand for services in the emerging wireless data services market and GoAmerica's ability to successfully grow its infrastructure, manage expanded operations, integrate acquired businesses, increase or maintain gross margin, profitability, liquidity, and capital resources, increase enterprise sales, leverage its strategic alliances to generate revenue and offer new services. Such risks and others are more fully set forth in GoAmerica's filings with the Securities and Exchange Commission. "GoAmerica," "Go.Web," "Mobile Office" and "OnPrem" are trademarks or service marks of GoAmerica, Inc. Other names may be trademarks of their respective owners.